

Leading with Heart Award Recipient



Brandi Chandler

Dunbar Center

Every heartbeat tells a story of compassion, and for Brandi Chandler, those stories are the foundation of her work at Dunbar Center. Her dedication to the well-being of each resident ensures that every day is filled with kindness, care, and thoughtful attention. This week, we proudly honor Brandi as our "Leading with Heart" award winner for the way she consistently goes above and beyond for her patients.

Brandi's care is not just about meeting physical needs; it's about seeing the whole person and responding with empathy. Recently, one of her patients—a new resident feeling overwhelmed by the transition—found comfort in Brandi's presence. From the moment Brandi entered the room, she treated the resident not as just another name on her list, but as someone deserving of genuine connection.

On one particular day, this resident was feeling especially low. She shared with Brandi that she missed her old routines—simple things like having tea in the afternoon or chatting with a friend. Brandi took it upon herself to recreate a sense of home. She brought in a special tea set, sat with the resident, and together they shared several minutes of conversation, laughter, and a moment of normalcy.

But Brandi didn't stop there. She learned that the resident loved painting but hadn't had the chance in years. With that knowledge, Brandi arranged for art supplies to be brought in, and even coordinated a painting activity during recreation time, encouraging the resident to rediscover her passion.

For Brandi, every moment with her patients is a chance to make a difference, and her compassion is felt in the little things—the way she listens, the way she anticipates needs, and the way she offers comfort when it's needed most. The resident later shared, "Brandi didn't just care for me, she saw me. She reminded me that even here, I can still enjoy the things that make me who I am."

Brandi Chandler's care is a true reflection of "Leading with Heart." She understands that the heart of healthcare is not just in treating illness, but in nurturing the human spirit. Her actions have set the rhythm for all of us to follow—a rhythm of compassion, kindness, and love.



